

Coordination and Focality Under Gain-Loss Framing: Experimental Evidence*

Odile Poulsen[†] and Krista J. Saral[‡]

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Abstract

Are people better at coordinating on a focal point when the game is framed as coordinating on a division of losses rather than gains? In an experimental coordination game, we vary the payoff framing (gain vs loss) and stake size (low vs high) to examine this question. We find that loss framing reduces coordination on the focal point, with the strongest effect observed in high stakes games.

Keywords: Coordination; focal point; framing; losses versus gains.

JEL Classification: C70; C72; C92.

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[†]Centre for Behavioural and Experimental Social Science and School of Economics (CBESS), University of East Anglia, Norwich NR47TJ, United Kingdom. E-mail: o.poulsen@uea.ac.uk.

[‡]George Herbert Walker School of Business and Technology, Webster University, Geneva, Route de Collex 15, CH-1293 Bellevue, Switzerland, and CNRS, GATE Lyon St Etienne, France. Email: kjsaral@webster.ch.

1. Introduction

A defining feature of coordination games is the multiplicity of equilibria, which creates an equilibrium selection problem for decision makers as they try to avoid coordination failure (Camerer, 2003; Devetag and Ortmann, 2007).

How do players coordinate on an equilibrium? An important hypothesis, first proposed in Schelling (1960), is that players can coordinate on a *focal point*, even if this is based on purely contextual, payoff irrelevant features, e.g. strategy labels (Sugden and Zamarron, 2006).¹

The hypothesis that focal points increase coordination has been generally confirmed for symmetric coordination games, where players have identical preferences and payoffs and are indifferent about exactly how they coordinate as long they manage to coordinate on something (Mehta et al., 1994; Camerer, 2003). Relatedly, Parravano and Poulsen (2015) demonstrate that the power of focal points increases with increases in payoff stake size. In contrast, the power of focal points is substantially reduced in games with asymmetric coordination payoffs, where players prefer coordination on different actions (Crawford et al., 2008; Van Elten and Penczynski, 2015; Isoni et al., 2013; Isoni et al., 2014; Parravano and Poulsen, 2015; Poulsen et al., 2016).

In this paper we use an economics experiment to investigate if the power of a label-based focal point in a symmetric coordination game is affected by what we refer to as the *gain-loss frame*, namely whether payoffs are presented as gains (positive amounts) or as losses (negative amounts). We use a coordination game with two choices labeled A and B, and we assume that the strategy label A is the focal point.² Our experimental treatments vary the framing of the decision (gains vs. losses) across environments where stake size is also manipulated between low and high payoffs. Across treatments that vary the gain-loss frame, we keep net monetary payoffs identical, enabling us to precisely identify if there is an effect of gain-loss framing on behavior.

The existing literature has found that behavior in coordination games is sensitive to changes in the level of the game's *real* payoffs. For example, Cachon and Camerer (1996) observe loss avoidance in median-effort coordination games, where participants tend to avoid choices that yield negative payoffs. Feltovich (2011) finds that subtracting identical amounts from earnings in a Stag Hunt game, where some game payoffs become negative, has a strong effect on behavior - suggesting the presence of loss aversion (Kahneman and Tversky, 1979). Similarly, Feltovich et al. (2012) observe that both 'certain loss avoidance' and 'possible loss avoidance' matters.³

¹In this paper 'focal point' refers to label-based focal points, unless otherwise mentioned. Focality can of course also be based on properties of the game's payoffs, such as equality or efficiency; see for example Galeotti et al. (2016), Bett et al. (2016), and Van Huyck et al. (1992).

²There are a number of reasons why A is considered focal: letter A comes before B in the alphabet, or the use of A in phrases such as the A plan, the A team, an A grade, and the A list.

³See also Rydval and Ortmann (2005). There is a large experimental literature on other framing effects, like the framing of the action space (e.g., giving versus taking) or the effects of the name given to the game. In experimental bargaining studies it has been found that gain-loss framing can influence a negotiator's behavior (Bazerman et al., 1985; Carnevale and Pruitt, 1992; Dreu et al. 1994). For framing effects in public good games, see Andreoni (1995),

In this paper we augment the literature by asking: Can a change in the *frame*, namely framing all payoffs as losses rather than gains, but keeping all net payoffs unaffected, also affect behavior in coordination games? A finding that there is an effect of framing would violate the axiom of rational decision making known as *description invariance* (Tversky and Kahneman, 1986), according to which behavior under two different but normatively identical representations of the decision problem should be the same. This has been found to fail in many individual choice settings and some interactive situations (Neale and Bazerman, 1985; Druckman, 2001; Payne et al., 1992).⁴ Our paper can be seen as extending this investigation to coordination settings.⁵

Our ex-ante hypothesis was that a shift from a gain to a loss frame would have a positive effect on the power of the focal point and coordination. First, a loss frame might make subjects more keen to achieve coordination due to loss aversion (Kahneman and Tversky, 1979; Tversky and Kahneman, 1986). Loss framing might also make subjects better able to understand and appreciate the role of the focal point as a means to ensure coordination - strengthening team reasoning (Faillo et al., 2017; Sugden, 1993; Bardsley et al., 2010; Bacharach, 2006) where players in a coordination game reason and act as a team to consider how coordination is best achieved.⁶

Our main finding – and contrary to our expectation – is that switching from a gain to a loss frame tends to *reduce* coordination, with the strongest reduction observed under high stakes. Our findings suggest that description invariance does not hold in symmetric coordination games and any effect of going from a gain to a loss frame will never increase coordination rates.

One interpretation of the data is that the loss frame affects reasoning in a way that makes people less able to recognize the focal point or less confident that the other player will choose the focal point. Future work should seek to distinguish between these explanations.

The rest of the paper is organized as follows. Section 2 outlines the experiment design. We describe and analyse the data in Section 3 and Section 4 concludes. The Appendix contains the experiment instructions.

Cookson (2000), Cubitt et al. (2011), and Dufwenberg et al. (2011). Ellingsen et al. (2012) investigates framing effects in the Prisoners' Dilemma game while Dreber (2013) examines it in dictator games.

⁴Some bargaining studies have found an effect of loss versus gains frame. Bazerman (1983) and Neale and Bazerman (1985) observe that negotiators with a gain frame were more willing to concede, and earned more money than negotiators with a loss frame. See also Bazerman et al. (1985).

⁵We emphasize that we do not have real losses in our experiment. All net payoffs are positive. It is only the game payoffs that are framed as gains or as losses. We explain the method used in the Experimental Design section.

⁶Note that other theories about how people deal with losses in games, such as loss avoidance (cf. the papers described), do not apply to our games, since in the loss-framed games there is no safe strategy that is sure to not yield any losses. Thus, there are different theories about framing that make different predictions for our games. Of course, it is possible that both operate to some extent, and indeed that they could cancel out. Our paper was not intended to test these theories, but rather to exploratively generate data from plausible gain-loss framed coordination games with label based focal points.

2. Experimental Design

The 2×2 factorial design consists of four treatments that vary the size and framing of payoffs. The data presented for the gain frame treatments were collected in an earlier set of experiments and the findings were reported in Parravano and Poulsen (2015).

In all treatments each player had two actions, labeled A and B . If the players coordinate by both choosing A or both choosing B , each receives a coordination payoff, which exceeds what they receive if they fail to coordinate.

The Gain Frame In the Gain (+) frame, all coordination payoffs are strictly positive and symmetric. In the case of coordination failure, each player receives zero. Treatments varied the stake size between low and high payoffs, where high payoffs were obtained by multiplying all low payoffs by three.

The games with gain framing are shown below. Payoffs are in British Pounds (£).

| | | A | B |
|------|-----|-------|-------|
| Low | A | 5,5 | 0,0 |
| (L+) | B | 0,0 | 5,5 |
| | | | |
| High | A | 15,15 | 0,0 |
| (H+) | B | 0,0 | 15,15 |

The Loss Frame To examine the effect of a loss frame, the above games were transformed into games with negative payoffs, but in such a way that all final payoffs were the same as the gain frame. This was done by giving subjects a cash voucher that losses were taken from. The value of this voucher was £10 for Low stakes and £30 for High stakes. The losses for each game are presented below.

| | | A | B |
|--------------------|-----|----------|----------|
| Low | A | -5, -5 | -10, -10 |
| L- (endowment £10) | B | -10, -10 | -5, -5 |
| | | | |
| High | A | -15, -15 | -30, -30 |
| H- (endowment £30) | B | -30, -30 | -15, -15 |

Consider any two games that differ only in the frame (+ vs -), and consider some action profile. In these games net final earnings (game payoffs and any fixed payment) are the same and thus strategically identical and theoretically result in the same equilibria.⁷

⁷In these games, (A, A) and (B, B) are the two pure strategy equilibria which exist in addition to a unique mixed strategy equilibrium.



Figure 2.1: Objects presented to subjects in the H- treatment

Subjects were randomly assigned to a private cubicle and communication was not allowed. Each subject was given a brown envelope that contained two slips of paper, one labeled 'A' and the other 'B' (for an example see Figure 2.1). Each slip indicated the payoffs that the subject would receive if both subjects chose the same slip. Subjects were also instructed of their payoffs in the event that they did not coordinate. In the gain frame, they were told that their earnings would be zero; in the loss frame they were told that they would lose the entire endowment amount.

All subjects were instructed of their player role (person 1 or person 2) and that they would be randomly and anonymously matched with another player of the opposite role participating in the same session. They were then asked to open the brown envelope, select one of the two slips of paper (A or B), and put the selected slip of paper in the white envelope. The white envelopes were collected and payoffs were calculated. During this calculation, subjects were asked to fill out a post-experiment questionnaire that asked for demographic information as well as their feedback on "how you made your decision and any other aspect you believe is important." Subjects were paid privately at the conclusion of the experiment by their ID, and payoffs included a £2 show-up fee. The only difference in protocol between treatments was in the loss framing treatments, where subjects were also given the cash voucher at the start of the session.

| | L (+/-) | H (+/-) |
|------------|---------|---------|
| N Subjects | 48/54 | 48/52 |

Table 2.1: Number of subjects.

Table 2.1 summarizes the number of subjects, broken down by treatment. The sessions took place at the Centre for Behavioural and Experimental Social Science (CBESS), at the University

of East Anglia (Norwich, UK). Each session had at least 10 and a maximum of 16 subjects. The subjects were students at the university and were recruited using hRoot (Bock, Baegte, and Nicklisch (2014)).

3. Experimental Findings

| | L | H |
|------------------------|---|---|
| Gain (+) Frame | | |
| <i>N</i> (per role) | 48 (24) | 48 (24) |
| <i>N</i> Choose A | 19 (79.2%) P1 21 (87.5%) P2 40 (83.3%) P1& P2 | 24 (100%) P1 23 (95.8%) P2 47 (97.9%) P1& P2 |
| ECR | 71.6% | 95.8% |
| Expected Payoff | 3.59 P1 3.59 P2 | 14.38 P1 14.38 P2 |
| Loss (−) Frame | | |
| <i>N</i> (per role) | 54 (27) | 52 (26) |
| <i>N</i> Choose A | 23 (85.2%) P1 20 (74.1%) P2 43 (79.6%) P1& P2 | 22 (84.6%) P1 22 (84.6%) P2 44 (84.6%) P1& P2 |
| ECR | 66.9% | 73.5% |
| Expected Payoff | 3.35 P1 3.35 P2 | 11.10 P1 11.10 P2 |
| MSNE Coordination Rate | 50% | 50% |
| MSNE Expected Payoff | 2.50 | 7.50 |

Table 3.1: The absolute and relative frequency of A choices, the empirical expected coordination rates (ECR), expected payoffs, and the theoretical coordination rate and expected payoffs under MSNE.

Table 3.1 presents the absolute and relative frequency of A choices (the focal point) across treatments, the empirical expected coordination rates (ECR) and expected payoffs, and the theoretical coordination rate and expected payoffs under the mixed strategy Nash equilibrium.⁸

Finding 1. *Loss framing reduces the power of the focal point.*

Across all treatments, we observe that the proportion of A choices is significantly higher than random and the predicted MSNE rate, 50% (one-sided proportion test, $p < 0.01$). However, the effect of loss framing is evident in both L and H treatments as the observed proportion of A choices decreases. Comparisons in the proportions of A choices between H+ versus H-

⁸The expected coordination rate gives the probability that a randomly selected pair of subjects achieve coordination on (A,A) or (B,B). This was calculated using the observed frequencies of A and B choices. We also used the recombinant estimation technique (Mullin and Reiley, 2006) to estimate mean coordination rates (which gives a value identical to the reported ECR).

demonstrate that the negative effect of loss framing is significant ($\chi^2, p = 0.02$), providing support for finding 1. While a decrease in the proportion of A choices is also observed under loss framing in the low payoff condition (83.3% to 79.6%), this reduction is not statistically significant (L+ /L- comparison; $\chi^2, p = 0.63$).

Examining coordination rates, we observe a similar result. Comparisons of the ECR between L+/L- show no significant differences ($\chi^2, p = 0.74$) but between the H+ in H- conditions, there is a significant reduction in expected coordination ($\chi^2, p = 0.03$). This implies that loss framing strongly reduces the positive effect of high stakes on the power of the focal point.

4. Conclusion

We experimentally investigate if players coordinate more often under a loss than a gain frame. Our hypothesis was that the prospect of losses might improve the power of the focal point and consequently coordination. We observe that switching from a gain to a loss frame is detrimental to the power of the focal point and coordination rates, particularly when the stakes are high. These findings suggest that the best way to promote coordination is to emphasize the gains from coordination rather than the costs from a failure to coordinate, and contribute to an emerging picture of how payoff structure directly affects focal-point based reasoning.

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Appendix

A1: Experimental Instructions

The following are instructions for the Loss, High stakes treatments

Your ID number: ____

Welcome!

Thank you for volunteering to take part in this experiment. During this experiment you will be matched with another participant in the room. The two of you will play anonymously. That is, no one will learn whom they are matched with.

You and the participant you are matched with will be referred to as Person 1 and Person 2. If your ID number is odd (1, 3, 5 etc.), you are going to be Person 1. If it is even (2, 4, 6 etc.), you are going to be Person 2. In your case:

Your ID is an ____ number, so you are Person ____, and the participant you are matched with is Person ____.

You and the participant you are matched with will make a decision in a task that will be described below. How much you earn depends on your decision and on the decision of the other person. Your earnings will be paid to you in cash at the end of the experiment. In addition, you receive £2 for taking part in the experiment.

The task:

Each of you will receive two envelopes, one brown and one white. The white envelope is already on your desk and is marked with the desk number at which you are sitting. In this envelope you will find a voucher, which indicates an endowment of money for your use in today's experiment. Each of you has been endowed with £30, but how much of this endowment amount you will take home today will depend on your choice and your partner's choice. Please now verify that you currently have £30 as an initial endowment in this envelope.

You will also be given a second envelope, which is brown. The brown envelope will be handed to you by the experimenter. It contains two objects. Each object consists of a diagram and information.

The game you are playing today will use these objects to determine how much of your endowment you will keep and these objects inform you of the potential losses of your endowment.

To the right of the diagram, the top line of information lets you know the loss amount in pounds of Person 1 and the bottom line the loss amount in pounds of Person 2. Everybody will receive the same two objects.

When you are instructed to do so by the experimenter, you must open the brown envelope and select one of the two objects.

If you and the person you are matched with select the same object, each of you will lose the amount indicated by that object. In all cases, the amount that you can lose is less than the amount of your endowment, so if you pick the same object, you will both make money.

If, however, you choose different objects, then you both will lose the full amount of the endowment, which is £30.

In other words, the only way for you and the other person to earn money, is to choose the same object.

Once you have selected the object you want to choose, please put it in the white envelope on your desk (the one with the desk number on). Then you must put the other remaining object in the brown envelope. The experimenter will then come and collect both envelopes.

Are there any questions?

When you are done, please both envelopes on your desk and wait for one of the experimenters to come and collect it. We then calculate your final money earnings, and you will receive them shortly afterwards.

Thank you for participating in this experiment!

A2: Post-Experimental Questionnaire

Your desk number: ____

FEEDBACK FORM

Gender (male M/female F): ____

Age: ____

Your area of study: ____

Nationality: ____

BA/BSc /MA/MSc/Ph.D/Other: ____

Please provide feedback here (on how you made your decision and any other aspect you believe is important):